



Quality FootCare Products

1-866-833-9352

Email: quality@qfootcare.com

Invoice Number

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Your name _____

Return Merchandise Authorization (RMA) Form

Returning an item to Quality FootCare Products is fast and easy. We offer a full refund for items returned in new and unused condition (with the exception of capital purchases) within 60 days of purchase.

If your return is older than 60 days, or contains items that are anything but new and unused, please call 1-866-833-9352 or email quality@qfootcare.com for assistance.

Instructions

1. Mark your invoice number on the outside of the shipping container. It must be your invoice number (on the top right of your invoice), not your customer code or order number.
2. Complete this form and include it with your items inside the box.
3. Send via the carrier of your choice to

Quality FootCare Products
Attention: Returns
506 Newbold Street
London, ON N6E 1K6

We suggest you package your items carefully so that items are not damaged in transit.

4. Please specify whether you are requesting an exchange, credit or refund.
5. If returning unused and used items in the same shipment, please describe which is which.

Items to return

Answers to frequency asked questions

Shipping is at your expense, unless Quality FootCare has sent you the wrong item.
Please allow one full billing cycle to see your refund on your credit card statement.
No separate RMA number is needed, simply include your original invoice number.